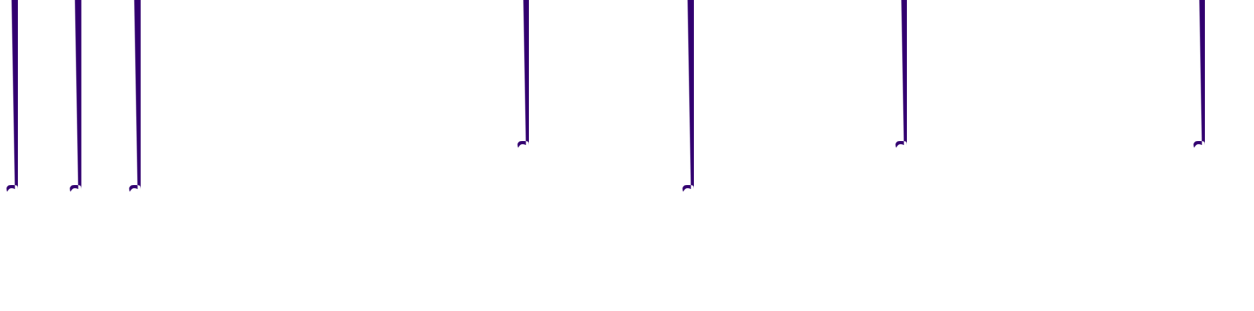


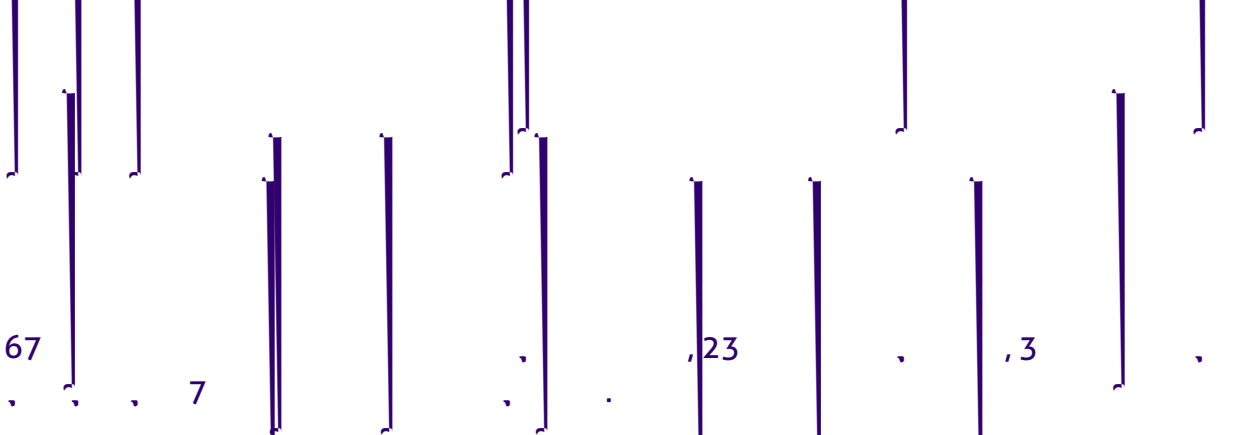
## Welcome to the Listening group monthly report

Each month we will be sharing a report of what we have heard from our listening group. We will be sharing what we have heard from our listening group, what we have heard from our listening group, what we have heard from our listening group.

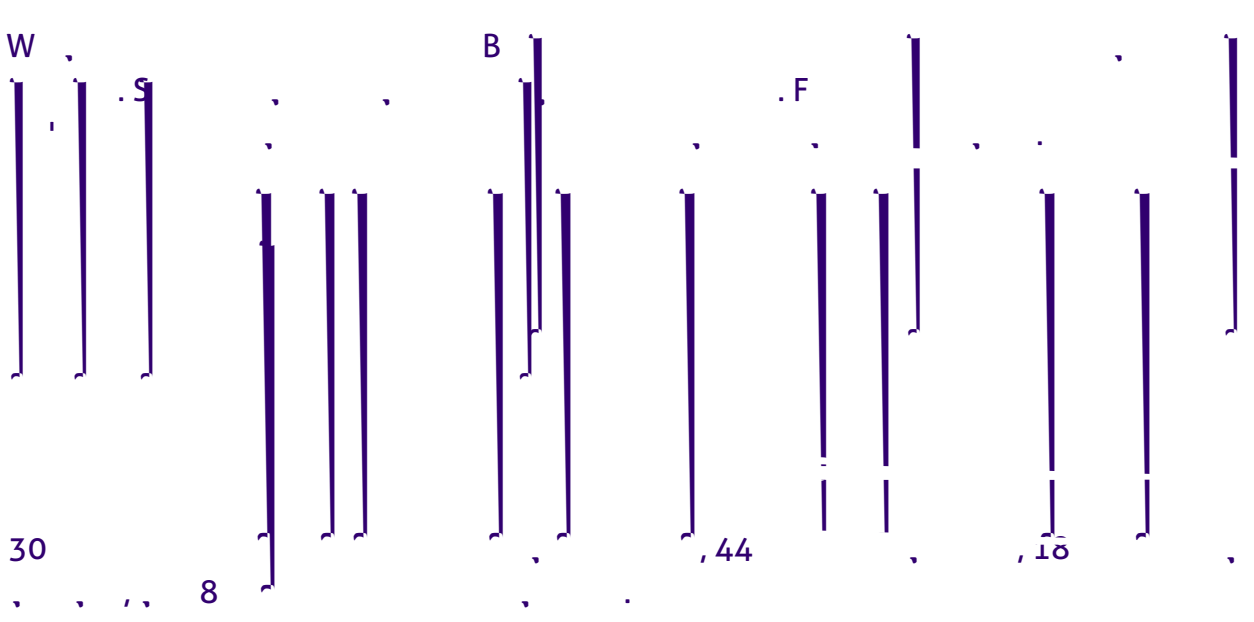
### Customer service feedback



### Ethics feedback

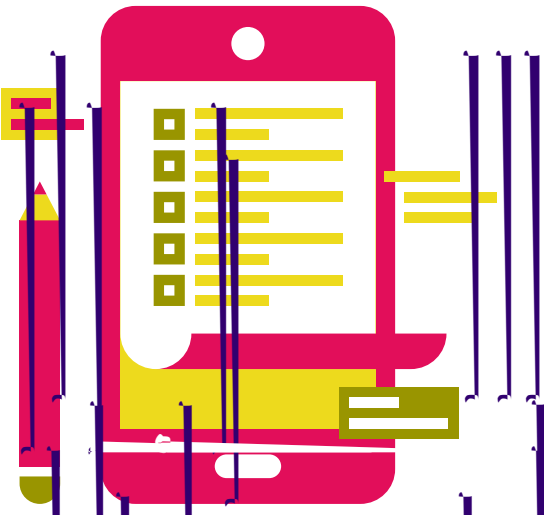


### eBulletin feedback



## Reasons for contacting BACP:

We have received feedback from our listening group on the reasons for contacting BACP:



1: Member ;  
 2: Accredited ;  
 3: Find a Therapist & Job ;  
 4: BACP ;  
 5: Research ;

- 1: Member ;  
 N ;  
 T ;  
 R ;  
 A ;  
 P ;
- 2: Accredited ;  
 A ;  
 C ;  
 S ;  
 O ;
- 3: Find a Therapist & Job ;  
 T ;  
 a ;  
 & ;  
 J ;  
 b ;  
 b ;  
 a ;  
 d ;



